



The Chickasaw Nation

Department of Health

Nondiscrimination and Accessibility Notice

Discrimination is Against the Law

The Chickasaw Nation Department of Health (CNDH) is a department of a federally-recognized tribal government providing services to First Americans (American Indians and Alaskan Natives) as authorized under a P.L. 93-638 Title V Compact and Funding Agreement. With few exceptions, federal law(s) limits the population served by CNDH to those that meet Indian Health Service eligibility regulations as defined in the Health Care Improvement Act.

Federal Conscience Protections:

The CNDH complies with applicable federal health care conscience protection statutes, including the Church Amendments, [42 U.S.C. 300a-7](#); the Coats-Snowe Amendment, section 245 of the Public Health Service Act, [42 U.S.C. 238n](#); the Weldon Amendment, e.g., Consolidated Appropriations Act, 2023, [Public Law 117-328](#), div. H, title V General Provisions, section 507(d)(1) (Dec. 29, 2022); Sections 1303(b)(1)(A), (b)(4), and (c)(2)(A), and 1411(b)(5)(A), and 1553 of the ACA, [42 U.S.C. 18023\(b\)\(1\)\(A\)](#), (b)(4), and (c)(2)(A), 18081(b)(5)(A), and 18113; certain Medicare and Medicaid provisions, [42 U.S.C. 1320a-1\(h\)](#), [1320c-11](#), [1395i-5](#), [1395w-22\(j\)\(3\)\(B\)](#), [1395x\(e\)](#), [1395x\(y\)\(1\)](#), [1395cc\(f\)](#), [1396a\(a\)](#), [1396a\(w\)\(3\)](#), [1396u-2\(b\)\(3\)\(B\)](#), [1397j-1\(b\)](#), and [14406](#); the Helms, Biden, 1978, and 1985 Amendments, [22 U.S.C. 2151b\(f\)](#), accord, e.g., Consolidated Appropriations Act, 2023, [Public Law 117-328](#), div. K, title VII, section 7018 (Dec. 29, 2022); [22 U.S.C. 7631\(d\)](#); [42 U.S.C. 280g-1\(d\)](#), [290bb-36\(f\)](#), [1396f](#), [1396s\(c\)\(2\)\(B\)\(ii\)](#); 5106i(a)); and [29 U.S.C. 669\(a\)\(5\)](#).

Rights may be available to CNDH providers and workforce members, patients or other individuals under these federal statutes, which prohibit coercion or other discrimination on the basis of conscience, whether based on religious beliefs or moral convictions, in certain circumstances. Any person who believes that the CNDH has violated any of these provisions, may file a complaint with the U.S. Department of Health and Human Services, Office for Civil Rights (see below for contact information). Complaint forms and more information about federal conscience protection laws are available at <https://www.hhs.gov/conscience>.

Nondiscrimination in Patient Services:

Except as permitted by applicable law, the CNDH does not discriminate, exclude, or treat individuals differently based on race, color, national origin, religion, age, disability or sex (including pregnancy) in the delivery of healthcare and related services, in accordance with Section 1557 of the Affordable Care Act and Title VI of the Civil Rights Act of 1964. The CNDH has designated the compliance officer to coordinate efforts to comply with Section 1557 of the Affordable Care Act.

Accessibility Services in Patient Services:

The CNDH:

- Provides reasonable modifications and auxiliary aids and services at no cost to people with disabilities to communicate effectively, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides language services at no cost to people whose primary language is not English, such as:
 - Qualifies interpreters
 - Information written in other languages

To obtain these services, contact the CNDH Compliance Officer Renee Hamilton or designee (contact information below) or the house nursing supervisor at (580) 421-2274.

Reporting a Grievance:

The CNDH has an internal grievance procedure and if any person who believes that the CNDH has failed to provide healthcare or related services in a nondiscriminatory manner based on race, color, national origin, religion, age, disability, sex (including pregnancy); or who believes they have experienced coercion or discrimination based on conscience (whether based on religious beliefs or moral convictions, in certain circumstances) may file a grievance with the contact listed below:

Renee Hamilton, MBA-HA, BSN, RN
CNDH Compliance Officer and CNDH Section 1557 Coordinator
1921 Stonecipher Boulevard
Ada, Oklahoma 74820
Phone no.: (580) 272-2748 / Fax: (580) 421-2930
Email address: renee.hamilton@Chickasaw.net

Any person may file a grievance in person, by mail, fax, or email. If anyone needs help filing a grievance, CNDH Compliance Officer Renee Hamilton is available (contact information included above).

Any person may also file a civil rights complaint with the U.S. Department of Health and Human Services, Office of Civil Rights, electronically through the Office of Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or email:

Mail:
Centralized Case Management Operations
U.S. Department of Health and Human Services
200 Independence Avenue SW
Room 509F, HHH Building
Washington, DC 20201
Phone no.: (800) 368-1019, TDD users call (800) 537-7697

Email:
OCRComplaint@hhs.gov
When filing by email, include your name, contact information, the organization involved, a brief description of the issue, and the date(s) it occurred.

For questions or assistance with filing a complaint, you may contact OCR at:
1-800-368-1019 (TDD: 1-800-537-7694)

Complaint forms are available at <https://www.hhs.gov/ocr/office/file/index.html>.

*** This notice is available at the CNDH's website: www.Chickasawnationhealth.net.*

Multiple-Language Interpreter Services:

Hearing Impaired: ATTENTION: If you need language assistance, services are available to you free of charge. Call (580) 421-2274

English: ATTENTION: If you do not speak English, language assistance services, free of charge, are available to you. Call (580) 421-2274

Español (Spanish): ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al (580) 421-2274

Tiếng Việt (Vietnamese): CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số (580) 421-2274

繁體中文 (Chinese): 注意 : 如果您使用繁體中文 , 您可以免費獲得語言援助服務。請致電 (580) 421-2274

한국어 (Korean): 주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. (580) 421-2274

Deutsch (German): ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer (580) 421-2274

သတိပေးခြင်း (Burmese): (မြန်မာ) စကား ဝေးပမာဆိုသူဖြစ်ပါက အခြွေ

ဘာသာမန်မခင်းဝန်ပေးအခြွေခြံတားက ရရှိနိုင်ပါသည်။ ဤဝန်ပေးအခြွေခြံ တားက အသိုတားမပြုလုပ်ပါက **ဖုန်းနံပါတ် / (580)-421-2274** သို့ ဆက်သွယ်ပါ။

العربية (Arabic): ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان (580) 421-2274 اتصل برقم

မြန်မာစကား (Burmese): သတိပေးခြင်း - အကယ်၍ သင်သည် မြန်မာစကား ကို ပြောပါက ဘာသာစကား အကူအညီ အခမဲ့ သင့်အတွက် စီစဉ်ဆောင်ရွက်ပေးပါမည်။ ဖုန်းနံပါတ် (580) 421-2274

Hmoob (Hmong): LUS CEEV: Yog tias koj hais lus Hmoob, cov kev pab txog lus, muaj kev pab dawb rau koj. Hu rau (580) 421-2274

Tagalog (Tagalog – Filipino): PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa (580) 421-2274

Français (French): ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le (580) 421-2274

ພາສາລາວ (Lao): ໂບດຊາບ: ຖ້າວ່າ ທ່ານເວົ້າພາສາ ລາວ, ການບໍລິການຊ່ວຍເຫຼືອດ້ານພາສາ, ໂດຍບໍ່ເສັຽຄ່າ, ແມ່ນມີພ້ອມໃຫ້ທ່ານ. ໂທ (580) 421-2274

ภาษาไทย (Thai): เรียน: ถ้าคุณพูดภาษาไทยคุณสามารถใช้บริการช่วยเหลือทางภาษาได้ฟรี โทร (580) 421-2274

اُردُو (Urdu): خبردار: اگر آپ اردو بولتے ہیں، تو آپ کو زبان کی مدد کی خدمات مفت میں دستیاب ہیں۔ کال (580) 421-2274

tsalagi gawonihisdi (Cherokee): Hagsesda: iyuhno hyiwoniha [tsalagi gawonihisdi]. Call 580-421-2274

فارسی (Farsi): توجه: اگر به زبان فارسی گفتگو می کنید، تسهیلات زبانی بصورت رایگان برای شما تماس بگیرد (580) 421-2274